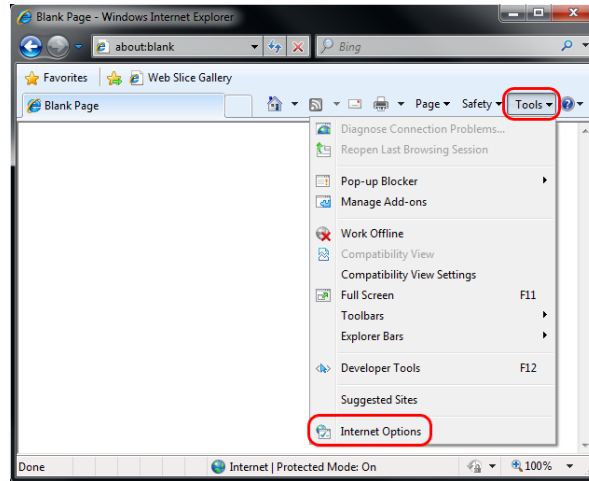


Clearing Cache and Cookies for Internet Explorer

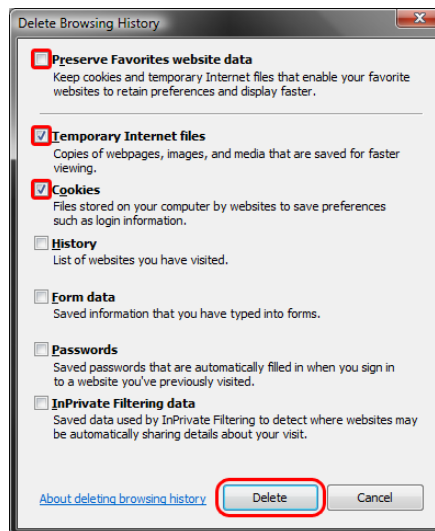
Step 1: Open up Internet Explorer. From the **Tools** menu choose **Internet Options**



Step 2: Under the General tab, under Browsing history, click **Delete**

Step 3: **Un-check** the **Preserve Favorites website data** box

Step 4: **Check** the **Temporary Internet files, Cookies, and History** boxes



Step 5: The Form data, Passwords, and in Private Filtering data boxes may be left un-checked. You can check them to delete this data if you so choose. Click **Delete**.

Step 5: When finished, click **OK** to return to your Internet Explorer window