PCARD INSTRUCTIONS FOR CARDHOLDERS

Spend Clarity Enterprise

VISA

ABRINI UNIVERSITY

Rev 08.04.23

FORMS AND POLICIES

https://www.cabrini.edu/about/departments/business-office/procurement/purchasing-card-program

Procurement **Purchasing Card Program** Bidding Purchase Order The University provides a purchasing card through PNC bank for qualified employees for their approved business-related purchases. The policies and procedures, application and training materials are available at the links below. **Purchasing Card Program** Gift Cards To find out more about this program please contact Liz Kanaras, Procurement Manager (x8283). Preferred Vendors • Purchasing Card Policies and Procedures (PDF) • PCard Spend Clarity Instuctions - Cardholder PCard Spend Clarity Instructions - Approver • PCard Spend Clarity Instructions - Mobile PCard PIN Reset Instructions Purchasing Card Application (PDF) Purchasing Card Missing Receipt Form (PDF) PCARD FY23 Due Dates (PDF) Alternative Compensation for Event Speakers & Vendors



PERSONAL IDENTIFYING CODE



PNC Customer Service may refer to this number as the last four digits of your Social Security number.



TAP YOUR CARD TO PAY OPTION

Pay with just a tap using your new card.

Your PNC commercial credit card features contactless technology that lets you pay for business expenditures with greater convenience than ever before.

Pay in seconds without swiping or inserting your card.

SECURITY Get the same Just tap to pay where you see level of security the Contactless when you tap as Symbol. you do when you insert your chip.

Tap your card to pay now.



The Contactless Symbol and Cont. Itless Indicator are trademarks owned by and used with permission of EMVCo, LLC. Visa is a registered trademark of V sa International Service Association and used under license. 02021 The FNC Financial Service: Group, his, All rights reserved, PNC Bank, National Association. Hember FDIC

F06-AC62-8

210079H 03/21 C

F98163 Customer Service 1-800-685-4039 | Customer Service outside the U.S. 1-706-644-32

Only for PCards issued

after September 1, 2022

Bring on Subject of the second s





PCards issued <u>BEFORE</u> August 1, 2022

PCards issued <u>AFTER</u> September 1, 2022





STEP #1 - TELEPHONE ACCOUNT ACTIVATION INSTRUCTIONS

- 1. Activate your new PCard via Telephone for immediate use.
- 2. 4-digit "Personal Access Code" is needed for activation and written on the back of your card.
- 3. You will also be prompted to set up a 3-digit "Personal Identification Number" (PIN).





STEP #2 – PORTABLE COMPUTER ACCOUNT ACTIVATION INSTRUCTIONS

- 1. Log-in credentials will be emailed from the Program Administrator.
- 2. Using a desktop computer or a portable laptop, iPad or tablet, follow URL: <u>https://enterprise.spendclarity.visa.com</u>.
- 3. Enter your user-id and temporary password.
- 4. Retrieve the emailed one-time Two-Factor Authentication Code.
- 5. Establish a permanent password and review your dashboard.





OPTIONAL - MOBILE APP ACCOUNT ACTIVATION INSTRUCTIONS

- 1. Must establish your computer account first.
- 2. Use your user-id and permanent password.
- 3. Follow the instructions for "<u>MOBILE APP DOWNLOAD AND</u> <u>RECONCILIATION</u>" available on-line.



VISA Mobile App



Spend Clarity Enterprise

Manage your spend on the go with Visa Spend Clarity for Enterprise



URL: <u>HTTPS://ENTERPRISE.SPENDCLARITY.VISA.COM</u>

VISA Spend Clarity Enterprise





VIS/

VISA Spend Clarity for Enterprise <do-not-reply@enterprise.spendclarity.visa.com>

Kanaras, Elizabeth

Two-factor authentication code

VISA

Two-factor authentication code



Hello Cabrini University,

You have requested to receive the authentication codes via email for two-factor authentication.

Your authentication code is 19302527

This code expires at 11:27 AM (GMT-05:00) unless you have requested a new code.

If you are not the intended recipient of this email, contact your administrator immediately.



2ND LAYER OF SECURITY VERIFICATION

VISA Spend Clarity Enterprise



Enter the authentication code sent to the email address associated with your profile. If you are unable to retrieve the code or believe you have reached this step in error, you may try logging in again or contact your administrator.



Use other authentication methods -



VISA Spend Clarity for Enterprise <do-not-reply@enterprise.spendclarity.visa.com> Two-factor authentication registration

Kanaras, Elizabeth

VISA

Two-factor authentication registration



Hello Cabrini University,

Congratulations! You have successfully registered for two-factor authentication.

You have chosen to receive authentication codes via email.

Manage your two-factor authentication from the **Personal Settings** screen.

If you are not the intended recipient of this email, contact your administrator immediately.



SELF-SERVE PASSWORD RESET

Log in

Submit

Forgotten your password?

 Login failed. Login credentials may be incorrect or your account may be locked. Try again or contact your administrator.

Password Help

To reset your password, enter your details below.

👤 Ikanaras@cabrini.edu	
🖂 Ikanaras@cabrini.edu	

Return to login page

An email with reset instructions has been sent to your registered email address.

If you didn't receive an email:

- · Check your junk or spam folder
- Ensure that the username and email address are correct
- Try again or contact your administrator





Password reset requested

VISA Spend Clarity for Enterprise <do-not-reply@enterprise.spendclarity.visa.com>

Kanaras, Elizabeth

Password reset requested

09/27/2021



Hello Cabrini University,

A password rese

A password reset has been requested for your account in VISA Spend Clarity for Enterprise.

Click here to reset your password

This link is time-sensitive and will expire within 1 hour of this email being sent.

- This link will expire if you successfully reset your password or if password reset fails.
- If the link does not work, request another reset or contact your administrator.
- User accounts locked due to invalid login attempts can be unlocked by resetting the account's password.



VISA Spend Clarity Enterprise

Reset Password

lkanaras@cabrini.edu

Enter your username.

Username

Do not set your new password to be your c words or phrases, and adhere to the criteri

New password

- Contains at least 8 characters
- Does not exceed 16 characters
- Contains a lowercase character
- Contains an uppercase character
- Contains a numeric character

Confirm new password

Save

Do not set your new password to be y words or phrases, and adhere to the

I password or user ID. Use difficult

.....

Contains at least 8 characters
 Does not exceed 16 characters
 Contains a lowercase character
 Contains an uppercase character
 Contains a numeric character

Password has been reset. If you cannot log in with the new password:

- Ensure you have entered the correct password and try again.
- Request another password reset
- Contact your administrator.



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VISA Spend Clarity for Enterprise <do-not-reply@enterprise.spendclarity.visa.com>

Kanaras, Elizabeth

Your password has changed



Your password has changed

09/27/2021



Cabrini University,

This is an automated email informing you that your password for VISA Spend Clarity for Enterprise has been changed.

If you did not change your password yourself then please contact your administrator immediately.

If you are not the intended recipient of this email then please delete this email and contact your administrator.



ACCOUNT LOCKED

From: VISA Spend Clarity for Enterprise <<u>do-not-reply@enterprise.spendclarity.visa.com</u>> Sent: Wednesday, October 13, 2021 9:36 AM To:

Subject: Account temporarily locked

VISA

Account temporarily locked

10/13/2021

Your user account on VISA Spend Clarity for Enterprise has been temporarily locked due to multiple invalid login attempts.

The login was attempted at 10/13/2021 09:35 AM with the following additional details:

To unlock your user account, t	>	or contact your
administrator.		

To unlock your account and reset your password, click the **Forgotten your password?** link on the login screen.

Email Program Administrator to unlock your account.
 Close all browsers before trying to log-in again.





COMPUTER TRANSACTION RECONCILIATION INSTRUCTIONS





REMOTE RECONCILIATION FUNCTIONALITY/CAPABILITY

- ✓ Fully Electronic and Paperless Process.
- Local, Remote and Mobile Access from any PC, Laptop, iPad, Tablet or Cell Phone.
- ✓ Available 24 hours a day, 7 days a week, 365 days a year.
- Daily automatic daily email notification of open transaction(s) for review and reconciliation.







EMAIL NOTIFICATION OF PENDING TRANSACTION

VISA Spend Clarity for Enterprise <do-not-reply@enterprise.spendclarity.visa.com>

Kanaras, Elizabeth

A Transaction has Posted for Reconciliation

Cabrini University

A transaction has posted to your account. Please log into VISA Spend Clarity for Enterprise for review and reconciliation. Thank you!!

Transactions Requiring Review and Completion

The following transactions are incomplete and need your review.

PNC Bank 1940 - 09/01/2021 to 09/30/2021

09/21/2021 Enterprise Rent-A-Car





- \$ 146.45

DASHBOARD SHOWING PCARD ACTIVITY

VISA Spend Clarity Enterprise

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TRANSACTION(S) FOR RECONCILIATION

VISA Spend Clarity Enterprise

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STEP #1 – ADD RECEIPT & SUPPORT DOCUMENTS



👤 Cabrini 🗸

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ADDING A RECEIPT

(Unlinked	

Linked

August > Use "Unlinked" if saved to your desktop.





Use "Linked" if saved using the Mobile app.



EMAILED RECEIPT FROM MERCHANT





External Email

Attached please find your Enterprise Rent-A-Car invoice.

Thank you for your prompt payment.

Best regards, Enterprise Rent-A-Car <u>egk38@cabrini.edu</u>

File/s Attached with this email: 1) CP_4DS2NP_550047400344_20210921184938.pdf



RECEIPTS AND SUPPORT DOCUMENTS SHOULD BE SAVED IN PDF OR JPEG FORMATS ONLY

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PNC Bank 1940: 09/21/2021 Amount: \$146.45 USD

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UNLINK INCORRECT RECEIPT

Image Linking

PNC Bank 1940: 09/21/2021 Amount: \$146.45 USD



Success

Image successfully unlinked

CABRINI

29

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STEP #2 – ADD BUDGET CODES





STEP #3 – ADD A BUSINESS PURPOSE DESCRIPTION





STEP #4 – CLICK UPDATE AND COMPLETE TO FINISH



VISA Spend Clarity Enterprise

Dashboard	Home	Accounts	Expenses	Statements \		Reports 🗸		
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37

MANDATORY FIELDS FOR ELECTRONIC/PAPERLESS PROCESS

Receipt required.

+

A required code is missing.

Description is required.





GENERAL INFORMATION AND INSTRUCTIONS





Spend Limits for FY23

- \$500 (Single) / \$1,500 (Monthly) > Standard PCard
- \$1,00 (Single) / \$2,500 (Monthly) > Athletics
- \$1,500 (Single) / \$3,500 (Monthly) > Admissions
- Alternative payment methods such as cash, check, personal credit card or gift card redemption CANNOT BE USED to circumvent University's current processes, policies, reviews or approvals for restricted and declined purchases.

Tax Exemption Status

- Classified as a non-profit educational institution and exempt from the Pennsylvania Sales and Use Tax.
- Cardholder is responsible to ensure that the seller does not charge PA sales tax on the purchase.
- A Tax Exemption Certificate may be required for on-line merchants and for in-store purchases.
- Email <u>AP@Cabrini.edu</u> to request a tax exempt certificate. Provide merchant name and address.
- Cardholder is responsible for contacting merchant to get applicable tax credited back.

<u>Auditing</u>

• Every PCard transaction by every Cardholder is audited by the Business Office each month to verify the business purpose, budget coding and to protect the University from fraud. The University is also subject to audits conducted by the Commonwealth of Pennsylvania and other governing bodies, including an independent end of fiscal year audit.



MONTHLY REVIEW AND APPROVAL OF ALL TRANSACTIONS

- Final Cardholder Reconciliation AND Director, Vice President or President Approval must take place NO LATER than 12:00 Midnight SEVEN (7) calendar days after the billing cycle close date.
- It is recommended that Cardholder review and reconcile all transactions in a timely manner to facilitate documentation of an accurate business purpose, reduce the incidence of lost receipts, facilitate early detection of fraud and ensure proper budget coding prior to final Director, Vice President or President review and approval.
- Cardholders and Approvers must review budget coding to ensure the expense is appropriately classified, document the transaction within budget parameters, requirements outlined in the PCard Policies and Procedure and attach any relevant support documentation.
- Unreconciled PCard transactions open on the 8th calendar day after the billing cycle close date will have a temporary suspension placed on their PCard and removed only when the Cardholder submits a scanned receipt with budget codes and business description to the Program Administrator.
- PCard transactions that have not been reconciled and/or approved by the deadline will be automatically allocated by the Business Office.
- The Business Office reviews all expense transactions including PCard charges for final review and approval by the Vice President of Finance and Administration, followed by a migration to Banner with further reporting to the Board of Trustees.





FY24 DUE DATES

July Due > August 7th - (Monday) August Due > September 7th - (Thursday) **September Due >** October 7th - (Saturday) **October Due > November 7th - (Tuesday) November Due > December 7th - (Thursday) December Due > January 7th - (Sunday)** January Due > February 7th - (Wednesday) **February Due > March 7th - (Thursday)** March Due > April 7th - (Sunday) **April Due > May 7th - (Tuesday)** May Due > May 31st - (Friday) June Due > TBD

Unreconciled PCard transactions open on the 8th calendar day after the billing cycle close date will have a temporary suspension placed on their PCard and removed only when the Cardholder submits a scanned receipt with budget codes and business description to the Program Administrator. NO EXCEPTIONS



ALL RECEIPTS MUST BE ITEMIZED SHOWING:

Merchant Name Merchant Address Date of Purchase Item(s) Purchased Amount(s)



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UNIVERSIT

LOST OR MISSING ITEMIZED RECEIPT FORM

- ALL transactions listed on your dashboard require reconciliation including CREDIT and FRAUDULENT charges.
- Cardholder is to contact the merchant either by phone, internet or in person and request another copy of the receipt.
- Each fraudulent transaction requires this form and any other support documentation from the merchant or bank.



<u>Cabrini University</u> Purchasing Card Lost or Missing Itemized Receipt Form

This form is to be completed as support documentation <u>only</u> if the actual itemized receipt is lost or missing and <u>only</u> if the merchant cannot produce a duplicate. Use of this form in lieu of an actual receipt should be a rare exception, not the rule. This form is to be uploaded with the monthly electronic reconciliation process.

LOST/MISSING

CREDIT

FRAUD

> Please use one form for each line item transaction that requires an itemized receipt.

https://www.cabrini.edu/about/departments/b usiness-office/procurement/purchasing-cardprogram



DECLINING CARD PURCHASES

- ✓ Always check your card balance prior to making purchases.
- Email the Program Administrator for a temporary increase 48 hours prior to the purchase.
- PIN may be needed for certain merchants such as Walmart, Dollar Stores, Lowe's and Hotels.
- ✓ When prompted for a PIN select credit, other option, sign for purchase or ask the check-out staff to override the debit function and run the card as credit or ask for help.
- ✓ **PIN** is not used to withdrawal cash.
- ✓ **Program Administrator does not have access to PIN's.**
- ✓ Contact PNC to request a replacement PIN.







OTHER SERVICES

- ✓ Amazon Business Purchases
- ✓ Check Requests
- Contracts and Agreements
- ✓ Events and Guest Speakers
- ✓ Furniture Requests
- ✓ Gift Card Purchase Requirements
- ✓ Grants and Special Funds
- ✓ Memberships and Dues Approval
- ✓ Mileage Reimbursement
- ✓ Mobile Food Trucks
- ✓ Office Supplies with Office Depot
- ✓ PPE Needs and Concerns
- ✓ Preferred Vendors
- ✓ Purchase Orders
- ✓ Repairs and Service Agreements
- ✓ Software and Computer Purchases
- ✓ Travel with Enterprise Car Rental



THE FOLLOWING PAYMENTS MUST BE MADE USING A CHECK REQUEST AND NOT A PCARD

- Event Guest Speakers
 - Event Vendors
 - Mobile Food Trucks
- External Event Venues such as Restaurants, Sport & Entertainment Complexes
 - Deposits and Full Payments

Employees of the University are to be paid through Payroll.



ALTERNATIVE COMPENSATION FOR EVENT GUEST SPEAKERS OR VENDORS

Guest Speakers or Vendors that request their compensation fee to be waived, reduced and/or paid in a different form (directly or indirectly) require the written approval of the Vice President of Finance and Administration PRIOR to agreeing to the alternative payment method and paid via a check request.

Alternative compensation methods such as Gift Cards, Contributions and Donations or purchases made in the guest speaker or vendor's name or someone else's name and purchased using a Cabrini issued PCard or a personal credit card are Not Permitted.





CABRINI UNIVERSITY PURCHSING CARD PROGRAM

I hope you enjoyed this presentation. Please feel free to contact me with any questions.



Presented by Liz Kanaras Procurement Manager 610-902-8283 egk38@cabrini.edu

