Changing your Password For iPhone/iPad/iOS

Information Technology & Resources 610-902-8366 itrhelp@cabrini.edu



Updated October 1st, 2019

The following is documentation on how to reset your password on an iPhone or iPad.

- 1. Changing your Password for the default Apple Mail application
 - a. Go to Settings
 - b. Go to **Passwords & Accounts**
 - c. Select Cabrini Email
 - d. Select Delete Account
 - e. Select Delete from My iPhone
 - f. Select Add Account
 - g. Choose Microsoft Exchange
 - h. Enter your Cabrini email account and a description (i.e. Cabrini)
 - i. Select Next
 - j. Select Sign In
 - k. If given the option, select Work or school account
 - 1. Enter your Cabrini password
 - m. Select Sign in
 - n. Select Continue
 - o. Select Save
- 2. Changing your Password if using the Microsoft Outlook Application
 - a. Open Outlook
 - b. Select the house icon in the top left
 - c. Select the gear icon in the bottom left
 - d. Select the Cabrini Office 365 account
 - e. Choose Reset Account
 - f. Select OK
 - g. Reopen Outlook and you should be prompted to reenter your password
 - h. If you are **not prompted** for your password follow these instructions;
 - i. Open Outlook
 - ii. Select the house icon in the top left
 - iii. Select the gear icon in the bottom left
 - iv. Select the Cabrini Office 365 account
 - v. Select Delete Account
 - vi. Select Delete
 - vii. Select Add Mail Account
 - viii. Choose Add Email Account
 - ix. Enter your Cabrini email account
 - x. Select Add Account
 - xi. Enter your Cabrini password

xii. Select Sign In

- 3. Connecting to Eduroam after changing your password
 - a. Go to **Settings**
 - b. Select Wi-Fi
 - c. Select the **blue circle** icon next to Eduroam
 - d. Choose Forget This Network at the top
 - e. Select Forget
 - f. Select Eduroam in the list of Other Networks
 - g. Enter Cabrini Username and password
 - h. Click Join
 - i. Click Trust